

Community Guidelines

Asalingo is built to celebrate African languages, cultures, and people. To keep the platform safe, welcoming, and respectful for everyone, we ask all users to follow these guidelines.

1. Be Respectful

- Treat other users, cultures, and languages with respect.
- No hate speech, harassment, bullying, or discrimination of any kind.
- Cultural mockery or offensive stereotypes are not allowed.

2. Use Asalingo for Learning

- Asalingo is for language and cultural learning.
- Do not misuse lessons, comments, or feedback tools for spam or promotions.

3. Protect the Community

- Do not share harmful, violent, or inappropriate content.
- Do not impersonate other users, instructors, or the Asalingo team.

4. Honest Participation

- Do not attempt to manipulate progress systems, rewards, or reviews.
- Use the platform as intended.

5. Reporting Issues

- If you encounter inappropriate content or behaviour, report it through Support.
- We review reports carefully and take appropriate action.

Enforcement

Violations of these guidelines may result in:

- Warnings
- Temporary suspension
- Permanent account removal

Our goal is not punishment — it's maintaining a healthy learning environment.

Terms & Conditions

By using Asalingo, you agree to the following terms.

1. Use of the Platform

- Asalingo is provided for personal, non-commercial learning.
- You must not copy, resell, or redistribute content without permission.

2. Account Responsibility

- You are responsible for keeping your account secure.
- You must provide accurate information when creating an account.

3. Content Ownership

- All lessons, designs, illustrations, audio, and learning materials belong to Asalingo / Dexola Studio.
- You may not reuse Asalingo content outside the platform without written consent.

4. Service Availability

- We aim for continuous availability, but we cannot guarantee uninterrupted service.
- Features may change, improve, or be removed as the platform grows.

5. Changes to Terms

- These terms may be updated from time to time.
- Continued use of Asalingo means you accept the updated terms.

Privacy Policy

Your privacy matters to us. This section explains how Asalingo handles your information.

1. Information We Collect

We may collect:

- Basic account details (e.g., name, email)
- Learning progress and activity
- Feedback you voluntarily provide

We do not collect unnecessary personal data.

2. How We Use Your Information

Your data is used to:

- Provide and improve learning experiences
- Track lesson progress
- Communicate important updates
- Improve platform performance

3. Data Protection

- Your data is stored securely.
- We do not sell or trade your personal information.

4. Third-Party Services

- Some services (e.g., hosting, analytics) may process limited data to keep Asalingo running.
- These services follow strict privacy standards.

5. Your Rights

You can:

- Request access to your data
- Request corrections or deletion
- Contact us with privacy concerns

6. Children's Privacy

Asalingo is designed to be family friendly. Children should use the platform with parental guidance.